

## QUALITY POLICY

**To provide products and services of the highest quality and integrity to meet the requirements of**

**Our Customers**, who are the focus of everything we do and whom we actively engage to accomplish jointly set goals

Assisted and partnered by:

**Our Suppliers**, who are vital to the Powertech IST supply chain


**Our People** are committed to achieving clear measurable objectives through effective:

- **Leadership**, which establishes a clear vision and strategy for business and quality
- **Management processes**, which are established to achieve improved, sustainable and predictable results
- **Systems**, which are designed and developed to support our company's objective to comply fully with the requirements of ISO 9001

**Our Culture** is focussed on:

- **A drive for continuous improvement**, which encourages measurement and analysis to achieve our objectives
- **An approach to factual decision making**, which is achieved through logical and intuitive analysis of data and information

This policy sets the framework for establishing quality objectives, which are **reviewed** as and when required, redefined annually.

  
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**CHIEF EXECUTIVE OFFICER**

**SABS**  
ISO 9001

5 May 2008  
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**DATE**